

SHIPPING INFORMATION

As a service of **artKontor online auctions** we offer to send you your auctioned work(s) to be sent to you.

The shipping of these items is at the expense and risk of the buyer according to §4.2 of our general terms and conditions. For damages, which caused after delivery to the respective transport company, we assume no liability.

The packages will be shipped in the order according to the receipt of payment on our account. In the event of any delays in delivery, we ask for your for your understanding.

In the first few days after the auction has closed, there may be a slight delay in the provision of the artwork for shipment.

Please allow up to 14 days after receipt of payment for the delivery of your package.

Shipping costs Germany

Parcel by DHL - for artworks that do not exceed an insured value of 500.00 € not exceeded. We calculate the shipping costs individually for each customer. The parcel price consists of the basic price as well as and, if applicable, the costs for increased packaging.

Weight	max. package size	base price
Small:	up to 5 kg 50 x 40 x 30cm	13,00 €
Large:	up to 31,5 kg 60 x 60 x 120 cm	32,00 €

Long package:
(sides are longer than 60cm/max. girth 360 cm) + 15,00 €
packing costs + 10,00 €

Example, package price small package, in €:

13,00 plus 10,00 €

Total price for small package **23,00 € incl. VAT.**

If the value of goods of your package exceeds 500 € we recommend an insured shipping, which we calculate individually for you.

You will receive your personal shipping quote in the attachment to your bidder invoice. The transfer of the invoice amount plus the shipping costs is considered by us as an order to ship the auctioned work(s).

A higher insurance for works of art is unfortunately not possible by DHL. If you wish a higher insured shipping, then you can either yourself a shipping method, a freight forwarder or ask us for an offer for an offer of an appropriate art transport.

Important when shipping by DHL:

In case of possible breakage, the recipient is obligated to inform the responsible post office within 7 days (from receipt) or to present the complete package.

Collection deadline

If you do not want your auctioned items to be shipped, we would like to draw your attention to our collection deadlines. Please pick up your goods within four weeks after the auction.

A short advance notice will save you waiting time.

After that time, we are forced for space reasons, the goods with costs out of storage. For this we charge, according to §4.1 of our General Terms and Conditions, storage fees of 50 cents per day and artwork.

Status: January 2021